



Delivering a **future-proofed**, secure solution that streamlined data collection and reporting, improving efficiency and process adoption for Border to Coast.



www.bordertocoast.org.uk

0113 487 2550

The Client

Employee Count: 150

Head Office: Leeds

Border to Coast Pensions Partnership is the largest Local Government Pension Scheme pool in the UK. Founded in 2018, it provides innovative and responsible investment opportunities to deliver attractive long-term returns for LGPS Partner Funds. Collectively responsible for £60bn, the Partner Funds represent more than one million LGPS members and 2500+ employers.

Our Partnership

Since 2018, razorblue has been a trusted partner of Border to Coast Pensions Partnership, the UK's largest Local Government Pension Scheme pool, based in Leeds. With over 150 employees, Border to Coast needed a managed IT solution that could handle a large number of users and would be scalable in line with the company's growth. It also needed to comply with audit requirements and protect data from cyber threats.

Our managed IT services for Border to Coast encompass a comprehensive range of solutions including security services, disaster recovery planning and testing, penetration testing, professional services, Dynamics Finance and CRM, Mimecast, Sophos, cloud firewalls and servers, connectivity, and Office 365 cloud backup and licensing.

We work closely with Border to Coast to provide ongoing support and strategic guidance, ensuring its IT infrastructure supports its growth objectives and compliance needs. Through regular weekly meetings and proactive engagement, we maintain a strong partnership built on trust, reliability, and a shared commitment to achieving operational excellence.

Our commitment to delivering tailored IT solutions and ongoing support helps to ensure Border to Coast's operations remain secure, compliant, and future-proofed against evolving technology landscapes.

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razorblue
IT Solutions for Business



“We have grown significantly as an organisation since we were established nearly six years ago, and our large internal investment team has grown in both size and sophistication. Improving our processes and models ensures we continue to deliver for LGPS Partner Funds.

razorblue’s expertise and collaborative approach was instrumental in streamlining our reporting procedures, with data security paramount. The result was a smooth transition to a more efficient system which helps us make effective data-driven decisions.”

The Challenge

Alongside providing Border to Coast with Managed IT services, they approached us when with the need for a solution that helped focus internal processes to produce reports and collate data more efficiently.

Previously, reporting was collated from numerous data sources and management were sending multiple emails to team members. As a result, Border to Coast felt it could benefit from a more tactical solution that ensured everyone used a single source when it came to reporting.

As an existing customer, Border to Coast took advantage of razorblue’s end-to-end service offering and Microsoft Power Apps expertise to help provide a solution that was future-proofed and ensured data continued to be secured and protected. Due to the nature of the business and the regulations of the industry, cybersecurity is always the top priority throughout all projects with Border to Coast.

razorblue Approach

We approached this project by starting with a proof of concepting workshop where our technical directors worked with Border to Coast to find out what the current process entailed and showcase what our proposed solution could provide and how this met its needs and objectives.

As a result, we were then able to take this concept and strategically create solution focused on their organisational workflow and improving this, helping to save time and improve the current ways that reporting was approached.

When implementing a new process and way of working, we needed to ensure that it was easy for users to adopt and to do so, we worked with Border to Coast to provide it with the information and training needed to ensure a seamless transition to a new way of working.

This meant the workforce were onboard and found the changes easier to adopt, recognising the previous limitations and seeing the positive impact of new and improved solutions.

Alongside this the project had a short with Border to Coast needing to overhaul their existing processes. We also managed communication with multiple stakeholders making sure we worked around their commitments to ensure we could utilise their input and that the project fit their requirements.

The Outcome

With expertise in Microsoft Power Apps, we were able to discuss Border to Coast’s requirements and implement an innovative solution to improve its business processes and efficiencies.

As a result, we were able to streamline processes with key input from the team and stakeholders at Border to Coast, ensuring it was built around their business process requirements.

Our solution meant that a single Microsoft Form per data object and department could be created which could later be approved and then integrated into a central locked spreadsheet that everyone could pull data from.

With a single process for data collection in the right place, users were able to update, manage and improve data easily.

Ready to upgrade your infrastructure?

Arrange a free consultation with an expert today