



Enhancing productivity and teamwork, customised solutions modernised network infrastructure, ensuring efficient data management and smooth operations with enhanced security measures



<https://www.buckles-law.co.uk>

01733 888888

The Client

Employee Count: 200+

Head Office: Cambridgeshire, PE1 1NG

Buckles is a nationally recognised law firm with a strong presence in multiple locations across the UK, including Bristol, Cambridge, London, Nottingham, Peterborough, Solihull, Stamford and Swindon as well as two international offices in Paris and Milan. Buckles have a full comprehensive range of legal solutions with big growth ambitions.

Along with their ambitious growth strategy Buckles drive transformative IT initiatives that drive business growth and efficiency whilst delivering the best legal guidance and support. They offer a full range of legal services from Corporate and Commercial to Family Law and International.

Our Managed IT Partnership

Since 2021, razorblue has developed a robust partnership with Buckles. With an ambitious growth strategy Buckles required a dedicated IT partner to help drive transformative IT initiatives and tailored managed IT services to meet their evolving needs and chose razorblue as that provider.

Our relationship with Buckles is founded on trust and collaboration. Working closely with their in-house IT team, we provide comprehensive managed IT services, including our Managed IT and Managed IT – EXTEND packages. While Buckles' IT team handles hands-on work onsite and offers first-line support, we collaborate on second and third-line support as well as project work. This partnership model allows us to align closely with Buckles' IT Manager and Chief Information Officer to ensure strategic IT direction and seamless execution.

razorblue's commitment to delivering efficient and effective IT solutions is exemplified in our approach to Buckles' challenges. From installing Teams Room kits for optimal meeting experiences to deploying cloud firewalls for streamlined internet connectivity, our solutions are tailored to meet Buckles' unique requirements while enhancing productivity and collaboration.

Our partnership with Buckles extends beyond day-to-day support to encompass strategic IT planning and project delivery. Collaborating closely with their IT team, we co-deliver IT support to end-users, execute numerous projects, and provide essential hardware and MPLS connectivity to all sites.

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razorblue 
IT Solutions for Business



razorblue's tailored IT solutions have seamlessly integrated into our growth strategy, allowing us to expand with confidence. From swift onboarding of new users to the deployment of cutting-edge collaboration technology, razorblue has exceeded our expectations.

Their agile approach and unwavering support have been instrumental in streamlining our workflow and boosting productivity across multiple locations. We are delighted with the results and look forward to a continued partnership with razorblue as we continue to innovate and grow.

The Challenge

With razorblue as their dedicated IT provider for several years, Buckles understood the value of having a dependable ally to help them navigate the evolving technology landscape.

Buckles Senior Account Manager works with their CIO and IT Manager on strategy aligned to their growth and to help them deliver their goals.

Buckles recently extended its reach and opened two new offices in Bristol and Swindon.

This strategic move required a swift and seamless onboarding of 30 new users and to bring these sites into their existing MPLS solution. They required a solution that quickly brought their new sites online, providing new technology, robust connectivity and meeting room kits for multiple of those new sites as part of their expansion strategy.

The Outcome

In response to Buckles evolving IT needs, razorblue swiftly implemented a comprehensive solution aligned with their growth and innovation goals.

For the recent acquisition of a department spanning Swindon and Bristol, razorblue provided the necessary infrastructure, including firewalls, facilitating a seamless integration of new users into Buckles' network within a 2-3-week timeframe. This quick turnaround ensured that these users gained immediate access to Buckles' cloud assets, creating a cohesive and integrated environment.

Recognising the importance of optimising meeting room experiences, razorblue installed Teams Room kits, monitors, and docks. These were deployed across all offices, ensuring that each new site opening was equipped with the latest collaboration technology and the ability for all users to hot-desk allowing a seamless integrated into Buckles' network.

The implementation of MPLS internet connectivity through cloud firewalls streamlined internet traffic, providing a unified and secure connection for all locations. On-premise, Azure and razorblue cloud servers are managed by the razorblue team and Buckles own internal IT Team ensuring the stability and reliability

of Buckles' IT infrastructure. In addition, razorblue took charge of connectivity, procured additional Microsoft 365 licensing, and managed crucial components such as Citrix and Mimecast, offering a comprehensive IT solution tailored to Buckles' unique requirements.

razorblue Approach

razorblue approached the challenges faced by Buckles with a commitment to delivering efficient and effective IT solutions. razorblue's agile and responsive approach ensured a swift integration of new sites and office openings, minimising disruptions and allowing Buckles to rapidly incorporate new locations into their network in a very short timeframe.

By becoming Buckles' end-to-end service provider razorblue was able to offer a unified solution that met their needs and overall IT requirements whilst streamlining their IT management and providing efficient infrastructure that meant better productivity and collaboration for the team across multiple sites. Buckles also benefited from having a dedicated senior technical account manager, allowing a mutual technical understanding of Buckles' existing infrastructure as well as the ability to work on a strategic level to ensure smooth growth and ongoing modernisation, whilst reinforcing the strong partnership between Buckles and razorblue.

**Ready to
upgrade your
infrastructure?**

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